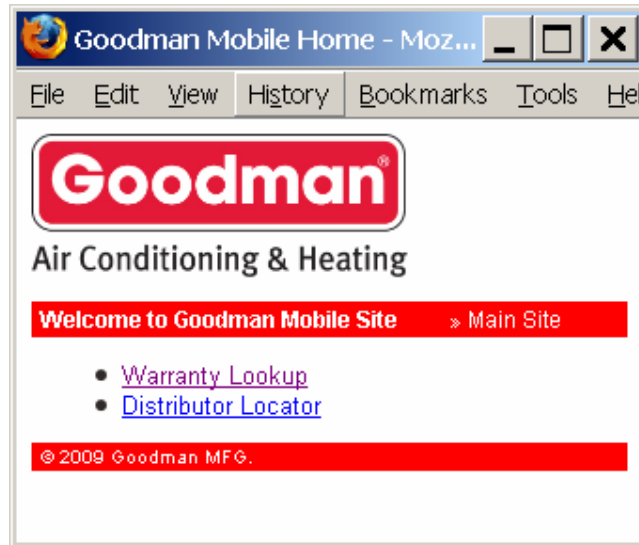


## Smart Contractor Application Users Guide

### 1. ACCESS SMART CONTRACT MAIN PAGE

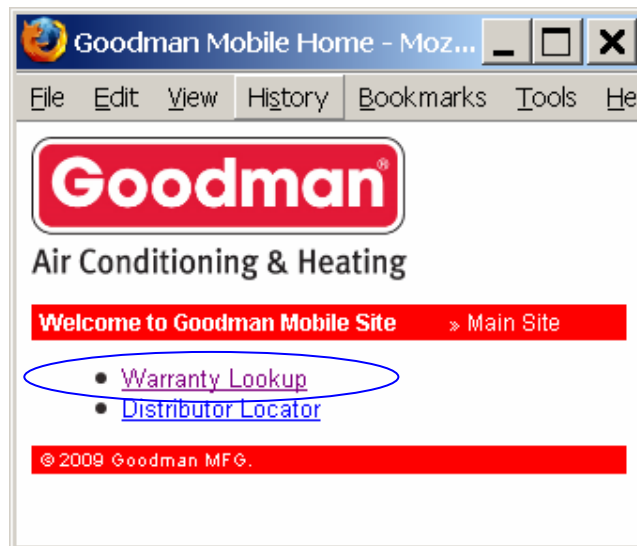
Smart contractor main website page can be accessed at <http://mobile.goodmanmfg.com>.



### 2. OPERATIONS ON SMART CONTRACTOR

#### 2.1 WARRANTY LOOKUP

- A) Click 'Warranty Lookup' on main page to open Warranty Lookup form.



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- B) On the warranty lookup form, type in the unit's serial number. Remember that each serial number must have 10 digits. This includes any leading 0's. Then click 'Check' to submit an inquiry.



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If warranty information is available, data will be displayed at the bottom.

The screenshot shows a web browser window titled "Goodman Mobile Warranty L...". The browser's address bar is empty, and the menu bar includes "File", "Edit", "View", "History", "Bookmarks", "Tools", and "Hel". The main content area features the Goodman logo at the top, followed by the heading "Air Conditioning & Heating". Below this is a red navigation bar with links: "» Mobile Home", "» Warranty Lookup", "» Distributor Locator", and "» Main Site". The "Warranty Lookup" section is highlighted in red. It contains a "Serial #" input field with the value "0707437264", and "Check" and "Reset" buttons. Below the input field, the following information is displayed: "Model:GMH951155DX", "Model Desc.:95% UPFLOW FURNACE", "Std. War.:Parts", "Std. War. Parts Exp. DT:10/10/2012", "Agreement Type:LHE99U10 - Lifetime HE & 10 yr unit replace if HE fails for orig reg H/O", "Contract Purchase DT:10/16/2007", "Ext. War. Plan No.:EWGSX-410", "Ext. War. Plan Type:Labor", "Ext. War. Plan Desc.:10 YEAR LABOR COVERAGE", "Ext. War. Plan Eff. DT:11/09/2007", "Ext. War. Plan Exp. DT:11/09/2017", "Ext. War. Plan No.:EWGSY-410", "Ext. War. Plan Type:Parts", "Ext. War. Plan Desc.:6-10 YR PARTS COVERAGE", "Ext. War. Plan Eff. DT:10/10/2012", and "Ext. War. Plan Exp. DT:10/10/2017". At the bottom of the page, a red bar contains the copyright notice "© 2009 Goodman MFG."

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If the serial number is invalid or warranty information is not available, an error message will display.



After searching, user can click 'Mobile Home' to go back to main page



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